



Queensland Steel and Sheet Return for Credit Policy

If the circumstances relating to the return of the goods are not at fault of the product or no fault of Queensland Steel and Sheet, a re-stocking fee may apply.

All products returned must be in an original condition.

Freight is the responsibility of the customer, unless Queensland Steel and Sheet was at fault.

Where Queensland Steel and Sheet was at fault, we will organize the collection of the goods.

All goods to be returned to Queensland Steel and Sheet, regardless of circumstances, must be accompanied by a Return Authorization number, which you must get prior to returning the goods, by calling Queensland Steel and Sheet office.

Goods must be returned with the number attached to the outside of the goods. The number must not be written directly on the goods.

If a number is not on attached to the goods, Queensland Steel and Sheet may reject delivery, at the customer's expense.

No credits will be approved until the goods have been returned in the above condition to Queensland Steel and Sheet.